www.healthwaresystems.com sales@healthwaresystems.com (847) 649-5100



## **ActiveXCHANGE**

Physician Orders / Referrals

ActiveXCHANGE provides the ability to manage all incoming orders/referrals regardless of the source, enabling you to proactively manage the physician relationships that impact your revenue and profitability.





- Fliminate lost orders
- Improve physician satisfaction without changing their behavior
- Workflow enable the receipt and transmission of any information object
- Identify referral and utilization patterns to assist your physician liaison team in proactively managing ALL physician orders
- Bi-directional messaging for patients and physicians
- Helps manage reminders, requests, and post-acute care follow-up
- Configurable workflows to meet the needs of any department
- Point-and-click to return incomplete items to originator
- Seamless integration with existing systems (EPIC, Cerner, Meditech)
- Ensure HIPAA Compliance
- Alerts/notifications and reminders via smartphones and pagers

## 1.3 MILLION pages per year ELIMINATED with ActiveXCHANGE (at a 400-bed facility)



## **COMMON USE CASES**

- Additional Documentation Requests
- Refund Processing
- Denial Responses
- ► RAC Audit Requests
- ► ROI Requests
- Digital Mailroom



**OUR WEBSITE**