

IMPROVINGPatient Eligibility

Give your team the tools to succeed.



ActiveASSIST



Patient First Technology Solution

ActiveASSIST is our patient screening tool, designed to identify existing coverage or alternative funding sources for patients' medical bills while supporting patient advocacy through financial counseling and assistance.

Our coverage discovery utilizes historic data and clearinghouses to find any coverage a patient may have.

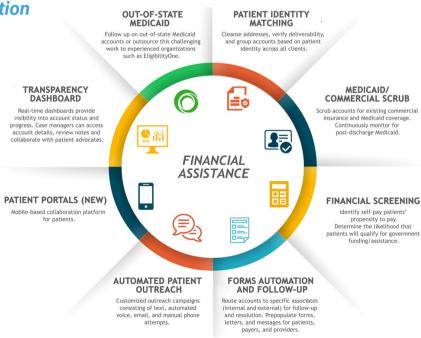
We also leverage existing patient portals and publish privately labeled mobile apps and communication portals to facilitate patient interaction.

FACILITATOR

Financial Assistance Workflow Automation

Provide a single application to manage all aspects of follow-up, application submittal, and collaboration with patients, families, and stakeholders in the organization.

- √ Support financial screening bedside, remotely, and in the field to maximize patient engagement
- √ Segment and distribute work assignments between internal teams and external partners
- √ Increase conversion rates for outpatient and discharged ER patients through improved patient engagement
- √ Keep associates accountable through performance-based and peer-comparison reporting



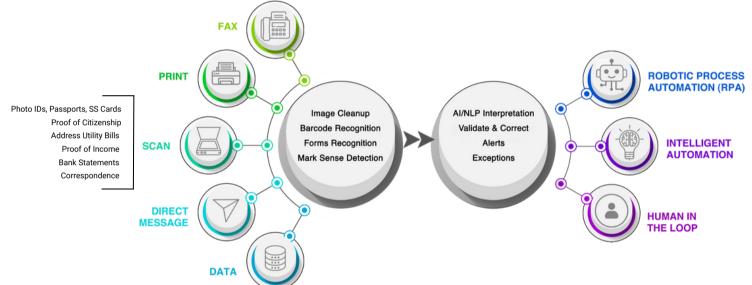


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ActiveXCHANGE

with Intelligent Document Processing

ActiveXCHANGE is used to automate the recognition, classification, and extraction of incoming "unstructured" documents, data, and media. This streamlines status updates for existing accounts, immediately triggering follow-up activities upon receipt.



Real-Time Transparency Dashboards

Manage your Uninsured Population

- ✓ Provides real-time account level access to notes, progress, and status
- ✓ Enables collaboration with hospital staff and our patient advocates
- √ Proactively manage performance versus monthly or quarterly reviews
- √ Available across all service lines
- √ System-wide or hospital-specific real-time dashboard
- √ Case Management dashboard with facility comparisons
- √ Account drill-down capabilities
- √ Easy Excel report download

