

## **ActiveTRACK**

Real-Time Patient Tracking & Lobby Management

Efficiently allocate resources and improve patient satisfaction with real-time monitoring of registration, throughput, and wait times. Automate alerts and messaging to patients, clinicians, porters and family members.





PATIENT WAIT TIMES
REDUCED BY 50%

- √ Reduce patient wait times
- √ Know where patients are AT ALL TIMES!
- √ Real-time messaging keeps family members informed
- √ Reduce registration wait times up to 50%
- √ Centrally manage multiple sites using real-time dashboards
- √ Improve patient satisfaction scores
- √ Visibility across the enterprise for all clinicians & associates
- √ Real-time communication across all departments
- ✓ Notify porters, clinicians, & staff regarding patient status and needs (via pagers and smartphones)
- √ Link valet service to discharge process
- ✓ Match patient needs with registrar skills

  (e.g. financial counseling, language, balance owed)
- √ Proactively manage staff with real-time alerts
- √ Adjust staffing needs and increase staff efficiency
- √ Improve throughput and financial performance

