HEALTHWARESYSTEMS™
Intelligent Automation for Healthcare

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ActiveDEFENDER

Registration Management & Accuracy

Enforce and monitor data and documentation standards across the entire patient encounter.

ActiveDEFENDER monitors each patient encounter while looking for actionable events and driving behavior through report cards and automated alerts. Associates are notified to take action and address issues in real-time, significantly reducing rework and its negative impact on clinical and billing activities.

99.9%

Patient Registration Accuracy

After implementing ActiveDEFENDER, one of our clients achieved almost perfect patient registration ... *helping them save $25 million!*

Protect Revenue Integrity

✓ **Reduce technical denials...by getting it right the first time**

✓ **Measure registrar accuracy and performance**

✓ **Identify deficiencies in real-time and drive action to reduce rework**

✓ **Real-time account monitoring and dashboards**

✓ **Data and documentation issues flagged for resolution**

✓ **Registrar report cards provided for performance and peer review**

✓ **Escalate issues that go unresolved beyond specified deadlines**

✓ **Identify actionable events and push work objects to the appropriate person for resolution**

✓ **Monitor changes in Patient Status, Insurance, Procedures, and Dates of Service**

CONTACT INFORMATION
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OUR WEBSITE
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