

ActiveASSIST

Our Patient-First Technology™ Solution

Financial Assessment Screening Tool

ActiveASSIST is our patient screening tool, designed to identify existing coverage or alternative funding sources for patients' medical bills while supporting patient advocacy through financial counseling and assistance. Our coverage discovery utilizes historic data and clearing houses to find any coverage a patient may have.



KEY FEATURES & BENEFITS



INCREASE PRODUCTIVITY & REVENUE

- √ Identify potential funding sources prior to date of service
- ✓ Ensure provider is payer of last resort by exhausting all other options first
- √ Segment and prioritize based on propensity to pay
- ✓ Facilitate and assist staff with follow-up and counseling discussions
- ✓ More effectively manage your self-pay and patient pay population



IMPROVE THE PATIENT EXPERIENCE

- √ Provide compassionate, supportive counseling to self-pay and under-insured patients
- ✓ Integrated calculators for defining household income and resources
- ✓ Improve patient advocacy with real-time updates & simultaneous pursuit of multiple programs
- ✓ Provides payment collection options based on each patient's situation



STREAMLINE & AUTOMATE PROCESSES

- √ Pre-populate application forms
- ✓ Utilize business rules to identify best candidates for assistance programs
- \checkmark Integrated, real-time presumptive scoring on the front end, upon request, & prior to bad debt
- √ Distributed workflow supporting internal staff, onsite vendors, & offsite/field associates